

## Motorola Solutions Technical Notification (MTN)

**TITLE:** New MNIS (Motorola Network Interface Service) software release R21.04.0013

**TECHNOLOGY:** MOTOTRBO™ Infrastructure

### What is this?

- An announcement of the latest MNIS software release that provides updates to resolve previous issues. (See release highlights in the product table below).
- A good preventive maintenance practice - keeping current on available software versions ensures optimal functionality of the MOTOTRBO™ products. Upgrade to this new version if the listed issue below has been observed.
- This is an informational bulletin. No labor warranty is implied, intended or authorized.



### Who should upgrade?

- Customers currently experiencing any of the issues listed below or contained in the product release notes.

### Where can I find it?

- For detailed information on this software release visit: <https://myview.motorolasolutions.com/login>
- You must be a subscribed **MyView** member to view available software downloads.
  - Having trouble finding the software? **Dial: (1-800-MSI-HELP, option "7")** for assistance.
  - The portal team is here to help (c360, PartnerPortal, MyView, MOL).

### M2021.04: MOTOTRBO™ Motorola Network Interface Service (MNIS)

Product	New version	New Part #	Previous version	Notes
MNIS	R21.04.0013		R21.02.0023	MOL Release
	<i>No new features</i>			
	<i>Important Fix Updates:</i> <ul style="list-style-type: none"> <li>• Fixed issue related to MNIS Static Route Causing Unnecessary traffic to Repeater causing system busy</li> <li>• MNIS Data Gateway (With Encryption Support) - All Regions</li> <li>• MNIS Data Gateway (Without Encryption Support) - APAC</li> </ul>			

For more information on this release visit: <https://myview.motorolasolutions.com/login>

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