

**Motorola Solutions Technical Notification (MTN)**

**TITLE:** MOTOTRBO™ SLR 8000 series 8/900 MHz repeaters software version R02.10.00.05 w/ R07.00.08

**TECHNOLOGY:** MOTOTRBO™ SLR 8000 series 8/900 MHz repeaters

**SYMPTOMS:**

SLR 8000 series 8/900 MHz repeaters operating on an older release software can be upgraded to latest R02.10.xx.xx version successfully, but then reading or writing using Radio Management or CPS 2.0 application or activation of any Charge for Software feature causes the unit to go into lock state with Alarm and red LED

**MODELS / SYSTEM RELEASES / KITS / DATE CODES AFFECTED:**

SLR 8000 series 8/900 MHz repeaters only – When upgrading from an older release (example R2.8.x or R2.9.x to R02.10.xx.xx release of the software)

**SEVERITY RECOMMENDATION:**

High

**WORKAROUNDS AND CORRECTIVE ACTIONS:**

NA

**RESOLUTIONS AND REPAIR PROCEDURES:**

Motorola has removed the R02.10.00.05 version of the software from the Motorola Online. Any customer or dealer who downloaded R02.10.00.05 prior to removal from Motorola Online then please discard those packages and DO NOT use to upgrade.

**Download R02.10.00.08 w/R07.00.13 version or later from MOL and upgrade the unit**

**PARTS REQUIRED (HARDWARE/SOFTWARE):**

**Download R02.10.00.08 w/R07.00.13 version or later from MOL and upgrade the unit**

**ADDITIONAL INFORMATION:**

N/A

**REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:**

N/A

**WHEN TO APPLY RESOLUTION:**

After reboot \_\_\_  
After (re)installation \_\_\_  
After upgrade \_\_\_  
After power cycle \_\_\_  
After database restoration \_\_\_  
After failure \_\_\_  
On FRU replacement \_\_\_  
During maintenance \_\_\_  
Immediately \_\_\_  
As instructed \_\_\_ X  
Information only \_\_\_

**LABOR ALLOWANCE:**

This is an informational bulletin. No labor warranty is implied, intended or authorized for U.S. Domestic Partners/Customers. Other regions should follow their own standard procedures.

For assistance with this bulletin please contact your MSI Technical support center

[https://www.motorolasolutions.com/en\\_us/support.html](https://www.motorolasolutions.com/en_us/support.html)

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