

Motorola Solutions Technical Notification (MTN)

TITLE: MOTOTRBO™ Capacity Max R2.10 System Advisor reporting alarm for CVE-2018-3646

TECHNOLOGY: MOTOTRBO™ Capacity Max

SYMPTOMS:

On a factory delivered Capacity Max CMSS with R2.10 and ESXi to 6.0, customer may see a critical alarm from System Advisor stating: "Configuration Issues: This host is potentially vulnerable to issues described in CVE-2018-3646".

Note: This is a false alarm.

MODELS / SYSTEM RELEASES / KITS / DATE CODES AFFECTED:

MOTOTRBO™ Factory new Capacity Max CMSS servers running **R2.10**

ALL Models and regions

SEVERITY RECOMMENDATION:

Low / Maintenance - Perform if system exhibits above symptoms

ROOT CAUSE / DEFINITIVE TEST:

The latest ESXi 6.0 build release enabled a new warning message by default and does not impose a significant performance or system impact.

WORKAROUNDS AND CORRECTIVE ACTIONS:

Download the software patch from MOL and follow Repair procedure outlined below.

RESOLUTIONS AND REPAIR PROCEDURES:

Follow the steps below to apply the patch for the fix of this issue:

1. Following the upgrade procedure outlined in "**Section 4.3.3.1.1 Install ESU Launchpad on User Laptop**" outline in the Capacity Max System Upgrade Guide (**MN003506A01-AH_Capacity_Max_System_Upgrade_Guide**)
2. Download **Capacity Max R2.10 ESXi Upgrade** from MOL
3. Following the upgrade procedure outlined in "**Section 4.3.3.2 Upgrade the applications**" outlined in the **Capacity Max System Upgrade Guide (MN003506A01-AH_Capacity_Max_System_Upgrade_Guide)** and continue follow from **Procedure Step 1 to 10**
4. Click Browse, and locate <**CapMax_Esxi_Upgrade_Patch_2.10_07182019.iso**> download in step 2 above.
5. Click **Upload and Compose**.
6. When "**Motorola Solutions, Inc. End User License Agreement**" screen appears, read the terms and conditions, and click Accept.
7. When the upload is complete, navigate to the Upgrade Player section, and click **Run Upgrade Flow**.
8. When the upgrade is complete, log out of the ESU interface.
9. Navigate to the **ESU Launchpad GUI** application.
10. Click the **Stop ESU Backend** to stop. The Backend status shows stop.
11. Shut down **ESU Launchpad GUI** application

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PARTS REQUIRED (HARDWARE/SOFTWARE):

Download **Capacity Max R2.10 ESXi Upgrade** from MOL.

ADDITIONAL INFORMATION:

N/A

REFERENCE THE FOLLOWING DOCUMENTS/PROCESSES FOR INSTALLATION PROCEDURES:

N/A

WHEN TO APPLY RESOLUTION:

After reboot ___
After (re)installation ___
After upgrade ___
After power cycle ___
After database restoration ___
After failure ___
On FRU replacement ___
During maintenance ___
Immediately ___
As instructed **_X_**
Information only ___

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